Social Determinants of Health Screening and Referral Project December Meeting

December 15, 2022

1-2 pm

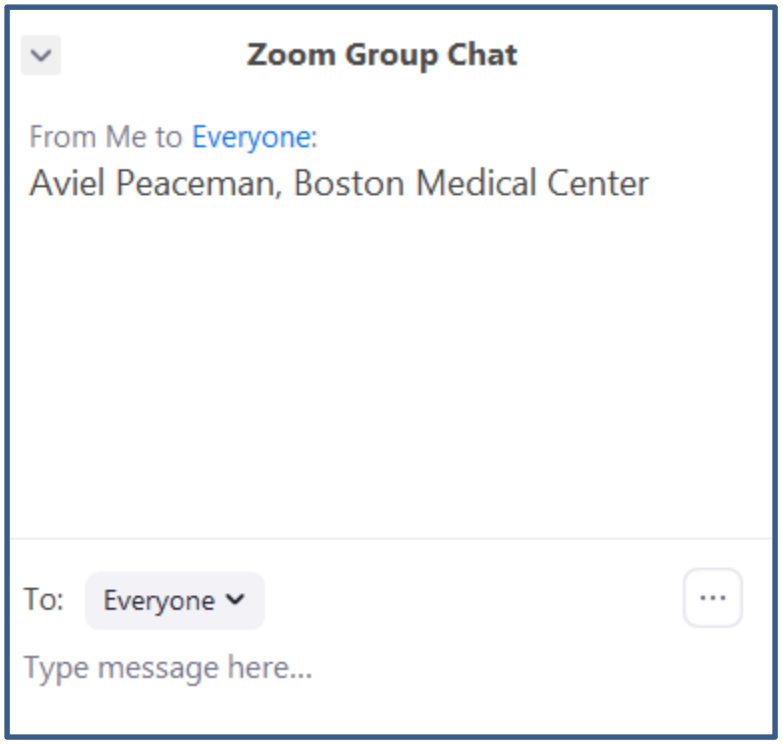
Welcome, Introductions, and Roll Call

Meg Parker, MD, MPH
Academic Chief of Neonatology
UMass Memorial Medical Center

Gaby Cordova Ramos, MD
Assistant Professor of Pediatrics
Boston Medical Center

Welcome!

Please chat your name and hospital into the chat box



Agenda

Time	Topic
2:00	Welcome and Introductions
2:05	Project check in/updates
2:15	Team Sharing of Selected Tools
2:55	Wrap Up and Next Steps

Project Check In/Updates

Meg Parker, MD, MPH

Data Collection Plans Update

- We are working with our team to program the measure set
- The measure set will be finalized in REDCap soon after the new year
- We’re hoping to get all teams up and running in REDCap by the end of January to start entering baseline data

Multi-Disciplinary Team Check In

- How's building your team going?
  - Physicians
  - Nurses (bedside and leadership)
  - Social workers
  - Case managers
  - Any child life or family support people
  - **Family members**

- Have you scheduled regular monthly meetings with your team?
- Have you met with your team yet?
- Do you have necessary buy in from leadership?

Team Sharing of Selected Tools

Gaby Cordova Ramos, MD

BOSTON MEDICAL CENTER
EXCEPTIONAL CARE. WITHOUT EXCEPTION.

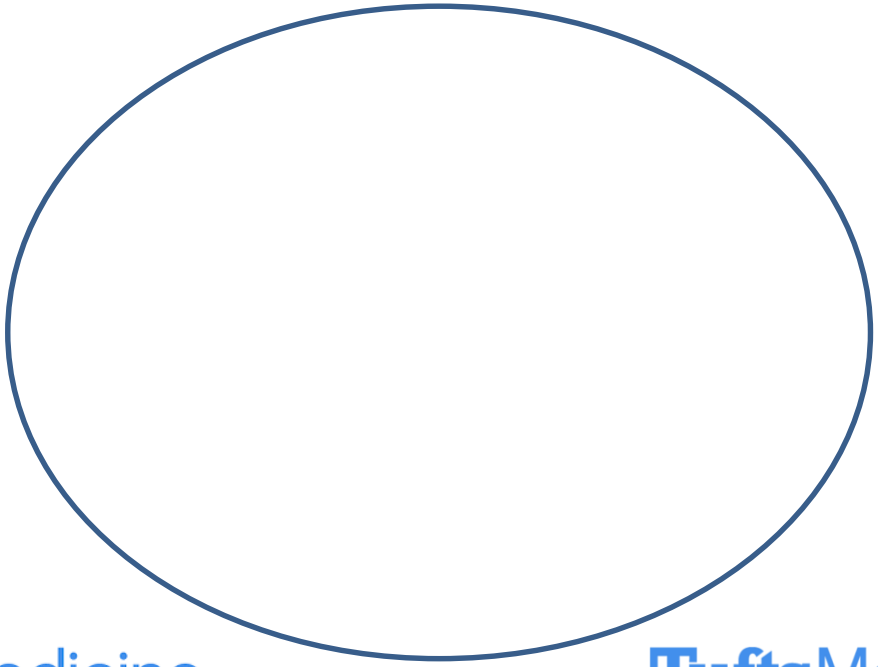
SDH Model

- 1) Administer standardized screening tool
- 2) Give referrals for community resources

Tool Requirements

- Assess for presence of the following unmet basic needs
  - Housing*
  - Food*
  - Heat/utilities*
  - Transportation*
  - Childcare
  - Education
  - Employment
  - ”Other”
  - *** required**
- Assess if the family needs help with resources that address presence of unmet needs (yes/no)

Team Sharing on Tools



Baystate Health

UMass Memorial Health
UMASS MEMORIAL MEDICAL CENTER

Boston Medical Center
EXCEPTIONAL CARE. WITHOUT EXCEPTION.

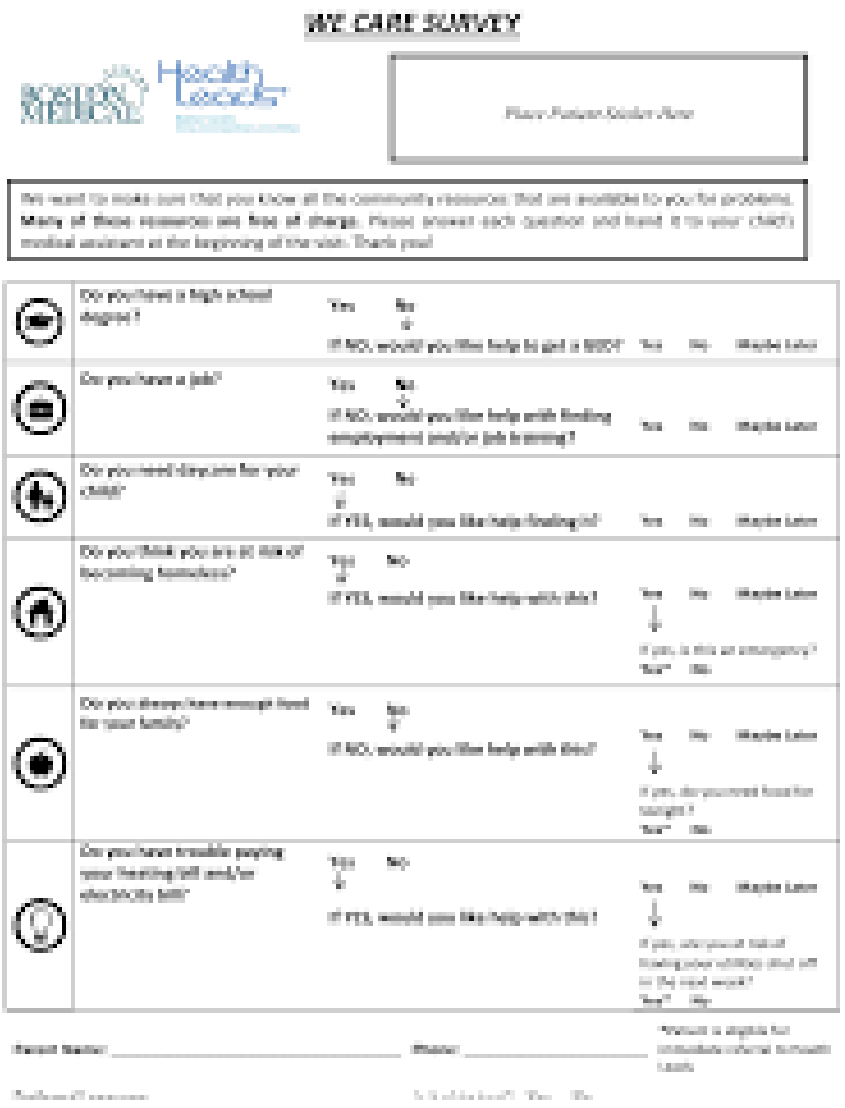
TuftsMedicine
Tufts Medical Center

TuftsMedicine
Lowell General Hospital

BMC- THRIVE

- Example of how to change

UMass



WE CARE SURVEY

Place Patient Sticker Here

We want to make sure that you know all the community resources that are available to you for problems. Many of these resources are free of charge. Please answer each question and hand it to your child's medical assistant at the beginning of the visit. Thank you!

	Do you have a high school degree?	Yes No If NO, would you like help to get a GED?	Yes No Maybe Later
	Do you have a job?	Yes No If NO, would you like help with finding employment and/or job training?	Yes No Maybe Later
	Do you need daycare for your child?	Yes No If YES, would you like help finding it?	Yes No Maybe Later
	Do you think you are at risk of becoming homeless?	Yes No If YES, would you like help with this?	Yes No Maybe Later If yes, is this an emergency? Yes* No
	Do you always have enough food for your family?	Yes No If NO, would you like help with this?	Yes No Maybe Later If yes, do you need food for tonight? Yes* No
	Do you have trouble paying your heating bill and/or electricity bill?	Yes No If YES, would you like help with this?	Yes No Maybe Later If yes, are you at risk of having your utilities shut off in the next week? Yes* No

Parent Name: _____ Phone: _____ *Person is eligible for immediate referral to health needs

Preferred Language: Is it a bit hard? Yes No

Wrap Up and Next Steps

Next Steps for Hospital Teams

- Send us your team roster
  - A spreadsheet or even just an email with the names and email addresses of the people on your local hospital team
- Keep working on leadership buy in- let us know if we can help!

Upcoming Webinars

- Next Webinar: January 19th from 1-2 pm
- The focus of this webinar will be on resource guide development

Any Comments, Reflections, or Questions?

Thank you!
We look forward to seeing you again on the next webinar!

We enjoy working with all of you on this journey to improve SDH screening and referrals for NICU families across MA